Welcome to this special edition of our membership newsletter, which includes a focus on our plans with University Hospital of South Manchester NHS Foundation Trust to create a new organisation from 1st October.

I’m very excited by the opportunity we have to make a real impact on improving care for our patients by bringing our hospitals together to provide single services for patients.

Inside this newsletter, you’ll find further information about our plans, key timescales and how you can find out more. I would also encourage you to complete the two questions at the end of this newsletter and help us shape our services in the future. You can share your views with us at any time – our Foundation Trust Membership Office is always happy to hear from you at ft.enquiries@cmft.nhs.uk or telephone 0161 276 8661.

Finally, thank you for the contribution you make to our Trust as a member, and I look forward to seeing you at the Annual Members’ Meeting on 27th September 2017.

Kathy Cowell OBE DL
Chairman
Young people have their say on future health services

Over 500 school children, teachers, parents and staff took part in the eighth annual CMFT Young People’s Event on 27th June.

Alongside visiting stands covering a wide range of NHS careers from midwifery, nursing and physiotherapy to medical engineering, IT and research, the students also took part in popular interactive laboratory, arm plastering and lifesaving CPR sessions. Physical and mental health advice plus details of how to become a Trust member, volunteer in our hospitals or join our Youth Forum were also in demand.

The students joined in discussion groups with our Chairman Kathy Cowell about shaping health services for the future and talked to our Governors about what priorities were important to them and their families in delivering high quality healthcare.

“We have received very positive feedback from the schools, saying how much their pupils enjoyed the event,” said Kathy Cowell. “Teachers highlighted the benefits in terms of inspiring the young people to explore career opportunities across the health service and to gain a greater understanding of the NHS. It was also an excellent opportunity to capture the students’ views on what is important when we are planning and developing the new Single Hospital Service.”

Come to the CMFT Annual Members’ Meeting – 27th September

Members are warmly invited to our Annual Members’ Meeting on Wednesday 27th September 2017, 1pm to 4pm in the Post Graduate Centre, Oxford Road, Manchester M13 9WL.

There will be a short presentation from 1.30pm, outlining the Trust’s 2016/17 performance and including:

• Review of the Annual Report 2016/17
• Highlights of the Annual Accounts 2016/17
• Membership Report
• The Year Ahead.

This free event is open to our members, patients, staff, family, friends and anyone from the local community. Our staff will be running information stands, showcasing how we all work together to care for our patients and their families. To book a place please contact Victoria Hellowell on 0161 276 4841 or victoria.hellowell@cmft.nhs.uk. For a copy of our Annual Report and Accounts 2016/17, please go to our website http://www.cmft.nhs.uk/your-trust/annual-reports or contact Victoria. A summary version will be available at the meeting.
Everyone at CMFT and UHSM is immensely proud of the truly amazing and inspiring efforts of colleagues who treated those injured in the Manchester bomb, and continue to care for some of these patients and their families.

Although the NHS has well-rehearsed incident response plans across Greater Manchester, there were numerous examples of staff going above and beyond. Colleagues arrived voluntarily during the night to help, worked very long shifts and also made time to support each other. Staff in many different roles also helped to reassure and comfort those involved.

This massive and sustained effort was recognised by the many offers of help and support from across the NHS and partner organisations. Staff were also very touched by the visits of Her Majesty the Queen, His Royal Highness the Duke of Cambridge, the Prime Minister, Secretary of State for Health and the Mayor of Greater Manchester.

On behalf of all our members, your Board of Directors and Governors have passed on their heartfelt thanks to staff for doing everything they could for patients and their families during this awful tragedy.

Influenced by these recent events, a group of Year Five pupils at Kings Road Primary School in Stretford wrote some very heart-warming and cheerful letters to say thank you to NHS workers for all they do.

Royal honour for Graeme

Congratulations to Professor Graeme Black, Honorary Consultant at CMFT and Professor in Genetics and Ophthalmology at The University of Manchester on being awarded the Order of the British Empire (OBE) in the Queen’s Birthday Honours List.

Graeme has played an integral role in developing Manchester’s position as a leader in the field of inherited eye disease since moving here in 1995. Throughout his career, Graeme has sought to improve the diagnosis, management and treatment of rare genetic disorders associated with visual disability. This has involved working closely with patient groups and visual impairment organisations. Most recently, Graeme has overseen a scientific team that provides genetic testing for inherited eye disease. 


New PET-MR scanner unveiled

CMFT Chairman Kathy Cowell and Deputy Chief Executive Gill Heaton joined Prof Dame Nancy Rothwell, and Chancellor Lemn Sissay from The University of Manchester to open a new PET-MR scanner that will enable enhanced research into dementia.

One of only seven PET-MR scanners in the UK, it is located in Saint Mary’s Hospital and was funded by the Medical Research Council (MRC) as part of the Dementias Platform UK initiative. The scanner will be used by University researchers and CMFT clinicians to boost dementia research activity.

The new city-wide Trust

Why are we creating a new organisation?

We are creating a new, city-wide hospital Trust which will provide much better, safer, more consistent hospital care that’s fit for the future to benefit people living in the City of Manchester, Trafford, and beyond.

We need to change the way we deliver care to address a number of health inequalities in our region. For example:

• Two people with the same condition, living within miles of each other, can have a different chance of survival.
• Appointment waiting times vary dramatically depending on which hospital a patient attends and what they are being treated for.

The benefits will also include:

• Better continuity of care wherever you are treated
• Consistently high standards of services at all hospitals
• Stronger teams sharing specialised skills 24/7
• More opportunity to attract and keep the best staff
• More joined up patient record and clinical systems
• Less duplication and waste across sites
• Increased opportunities to attract research funding.
• Translational research into practice will bring huge benefits to our patients.

What are the key timescales?

The new organisation will be created in two parts.

Firstly, Central Manchester University Hospitals NHS Foundation Trust and the University Hospital of South Manchester NHS Foundation Trust will join together to create a new Foundation Trust in October 2017. Then, the plan is for North Manchester General Hospital (which is currently part of The Pennine Acute Hospitals NHS Trust) to join the new organisation around 12-18 months later.

The UHSM and CMFT Boards of Directors agreed in July 2016 to set up a programme to bring the two Trusts together through a merger process. In March 2017, the two Boards approved the Business Case that describes the merger proposal. However, the merger is also dependent on the approval of the Competition and Markets Authority (CMA) as well as a satisfactory risk rating from NHS Improvement (NHSI).

Following these, and as part of the assurance process, the Council of Governors (elected representatives for members and the public) of both UHSM and CMFT will then be asked to vote upon whether the appropriate process has been followed by the two Boards in relation to the merger.

If approved, the proposed merger would mean that CMFT and UHSM would no longer exist as independent organisations after 30th September 2017, and a new organisation called Manchester University NHS Foundation Trust (MFT) would be established from 1st October 2017. CMFT and UHSM’s staff, services and buildings would be looked after and managed by MFT from this date. All hospitals will continue to function as normal, providing high quality services to our patients, and the hospitals will keep their current names.

Work on these processes is continuing and we remain on track to establish the new organisation on 1st October 2017, subject to required approvals.
Meet the SHS interim leadership team

In the run-up to a decision being made about the new organisation, a 20-strong interim Board of Directors has been appointed. It is led by Chairman Kathy Cowell, Deputy Chairman Barry Clare and Chief Executive Sir Michael Deegan.

Kathy Cowell OBE DL, Chairman

A banker by profession, Kathy worked for Cheshire Building Society for 24 years until taking early retirement in 2006. She has held several Chairman and Non-Executive roles in health, including Chairman of the East Cheshire NHS Acute Trust; NHS Cluster/PCT Chairman; and Vice Chairman of Warrington Hospital NHS Acute Trust.

Her other current roles include:

- Deputy Lieutenant of Cheshire
- Ambassador for Diversity in Public Appointments
- Panel member for Queens Volunteers Awards (QVAs)
- Vice Chair of Cheshire Young Carers.

Barry Clare, Deputy Chairman

Barry is a pioneering healthcare business leader with extensive experience in the healthcare industry sector. He has held a number of top roles at leading international companies, including Boots, and has a proven track record in developing and implementing strategy in healthcare, retail consumer products and financial services.

Following his career at Boots, Barry has been Chairman of a number of successful, pioneering healthcare companies that have brought several ground breaking innovations to the NHS. Barry’s portfolio of innovative healthcare solutions includes e-health business, diagnostics tests and medicines development.

Sir Michael Deegan CBE, Chief Executive

Mike holds a first degree in law and a Masters degree in industrial relations from the University of Warwick, and has worked widely across the public sector including roles in local government and education.

He was previously Chief Executive at Warrington Hospital and then North Cheshire Hospitals NHS Trust.

At a national level, Mike was involved in the preparation of the Government’s NHS Plan in 2000, and has held the post of Director of Human Resources for the NHS. He served as Chair of the Shelford Group of Foundation Trusts from 2016/17.

CMFT’s role

CMFT clinicians have been involved in the development of the Single Hospital Service programme and will continue to help shape the future of clinical services across Manchester, Trafford and beyond. CMFT’s outstanding services and hospital facilities will be one of the key features of the new Trust. Our specialist, teaching and research hospitals will continue to provide extensive consultant led acute and specialist services to local people and beyond: providing strong district general hospital services, as well as complex, specialist tertiary services.

CMFT’s Council of Governors have also been involved in the development of the programme throughout and you can read more about this on page 6.

Naming our new organisation

Earlier this year we asked staff, patient groups, Governors and local stakeholders to share their views on the name of the new organisation. They were asked to identify their preferred name from a shortlist of three. Following the Interim Board on 11th July, it has been confirmed that the name will be Manchester University NHS Foundation Trust.

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Governance of our new Trust

Governors represent your interests in shaping our plans

CMFT and UHSM Governors have been closely involved in ensuring that the interests of members, patients and the wider public are considered as part of the planning process for the new organisation.

Beginning in December 2016, they have taken part in five joint Governor workshops with a further one at the end of July. These have looked at the potential benefits of creating one new organisation to provide much better, safer, more consistent hospital care.

At these workshops, Governors, on behalf of members and the wider public, have shared their views and assessed in detail the plans to develop and implement the new Trust.

In addition to dedicated Governor Meetings about the new organisation, Kathy Cowell, Chairman of the Interim Board has also held informal drop-in sessions with Governors to personally answer and discuss the work underway in bringing our hospitals together to provide single services for patients.

Governor Elections – Do you want to be one of our new Governors?

Governors play a very important role as the link between members, patients, carers, the public and stakeholders and the Board of Directors. They have a number of key responsibilities, including:

• Helping us to plan for the future
• Ensuring that we are accountable to our members and the communities that we serve
• Communicating effectively with members and developing networks for engaging with the wider community including minority groups
• Canvassing the views and opinions of members in relation to our future plans and forwarding these views onto our Board of Directors
• Helping to recruit new members
• Safeguarding probity and good quality healthcare.

Governors also have advisory, guardianship and scrutiny of performance roles, with an effective Council of Governors being crucial to the new organisation’s future success.

Eligible members of the new organisation, who are aged 16 years or over, will have the opportunity to stand for election as Governors and vote to elect the new Council of Governors.

The programme in numbers

| 5 clinical leads | 3000+ completed surveys | 676 clinician hours developing the patient benefits case | 5 Joint Council of Governor meetings | 500+ clinicians engaged |
Local Care Organisation

The Local Care Organisation will deliver all ‘out of hospital’ health and social care. It will bring the Single Hospital Service, Local Authority, the GP Federation, the mental health trust and voluntary, community and social enterprise sector together as a single partnership to deliver integrated, coordinated care at home and in community settings.

In June 2017 confirmation was received that a proposal (‘a bid’) submitted by the Manchester Provider Board, made up of statutory and non-statutory healthcare providers including UHSM/CMFT, was the only one received at the qualification stage and can progress to the next stage of the procurement process. Commissioners will now move into a period of discussions with the Manchester Provider Board to look at the possible future design of the Local Care Organisation. This is an exciting step forwards in our journey to provide better, integrated care for the people of Manchester.

Services are expected to commence on 1st April 2018.

How will I know the election process has started?

At the start of the Governor election process (Autumn 2017), an independent, external election company will issue a ‘Notice of Election’ which includes an election timetable (this specifies the key dates including nomination and voting deadlines).

All election documents will be published on our website ‘Governor Elections’ webpage www.cmft.nhs.uk/foundation-trust/governor-elections at the start of the election process (Autumn 2017).

If you would like to discuss the Governor role or election process in more detail, please contact the Foundation Trust Membership Office via e-mail ft.enquiries@cmft.nhs.uk or telephone 0161 276 8661.

How you can find out more

We are holding two briefing sessions for members to find out more about our plans to bring our hospitals together to provide single services for patients. These are being held on:

- **Tuesday 22nd August 2017**, at 4pm-5.30pm, Conference Rooms 1&2 at Citylabs, Nelson Street, Manchester M13 9NQ (adjacent to the Grafton Street car park on the CMFT site)
- **Wednesday 23rd August 2017**, at 3.30pm-5pm, Members Lounge & Longroom at Trafford Cricket Club, Emirates Old Trafford, Talbot Road, Stretford, Old Trafford M16 0PX

If you would like to attend one of these, please email ft.enquiries@cmft.nhs.uk or telephone 0161 276 4841.

You can also visit our Single Hospital Service page on our website at: http://cmft.nhs.uk/foundation-trust/manchester-single-hospital-service
Joanna O'Toole won the 2017 Patient's Choice category of the Royal College of Nursing Nurse Awards - the only category to be decided by a vote open to the general public.

Lesley Chan nominated Jo, her daughter Amélie’s ‘wonderful and courageous’ respiratory specialist nurse, for the comfort and support she has shown, even though Jo herself has been diagnosed with secondary cancer. https://rcni.com/nursing-standard/features/wonderful-and-courageous-childrens-nurse-crowned-patients-choice-84096

Launched in November 2016, What Matters to Me is a new and personalised approach to patient experience at CMFT. It is based on extensive work with patients and staff to identify what is important to them, and then to ensure this becomes the focus of how we deliver patient care and services.

Six key themes have emerged from talking to patients and staff:
- Professional excellence
- Positive communication
- Environment
- Leadership
- Staff wellbeing
- Organisational culture.

Building on these themes, we aim to deliver a consistently excellent, personalised patient experience which is owned and led by staff of every band and role. The goal is for every patient to experience personalised care focused around what matters to them, and for staff to feel empowered to provide this care.

Thousands of patients, carers and staff have written what’s important to them on special comment bubbles. The information is shared with the local ward or service team and across CMFT as a whole, helping to make a difference to the experience of patients, carers and staff. Please share what matters to you at wmtm@cmft.nhs.uk or on twitter using #wmtm.

The American Society of Human Genetics (ASHG) has named clinical geneticist Dian Donnai, Clinical Head of Division at Saint Mary’s Hospital, as the 2017 recipient of the annual Arno Motulsky-Barton Childs Award for Excellence in Human Genetics Education.

Professor Donnai’s efforts in human genetics education have reached large and diverse audiences, including clinical geneticists, genetic counsellors, students, and the public. Her research at the Manchester Centre for Genomic Medicine has focused on understanding the underlying causes of developmental disorders in children. Professor Donnai will receive her award on Wednesday 18th October during ASHG’s 67th Annual Meeting in Orlando, Florida.

A children’s respiratory nurse specialist at CMFT has received one of the most prestigious accolades in nursing for her ‘compassionate, exceptional’ care, after being nominated by the family of a young girl with a rare syndrome.

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Your views are important to us – tell us what matters to you

The interests of our members, the patients that we serve and the wider public are important to the Board of Directors. Your feedback will help them when making key decisions about the health services of the future across Greater Manchester. Our Governors also want to be sure that your views are represented and considered as part of the Board’s future plans.

In order to capture your interests and views, we would be grateful if you could take a few minutes to respond to the two questions, then cut out this section and send it to the Foundation Trust Membership Office via the freepost address (no stamp needed) on the reverse of this page. If you prefer, you can complete our online questionnaire [http://bit.ly/SHSmemberq](http://bit.ly/SHSmemberq).

Your feedback will be considered by the Board of Directors and Governors as part of their decision-making processes when developing our future plans and key priorities.

**Q1: What are the top three things that matter to you most when creating the new organisation – themes that you may consider important may be in relation to the new organisation’s Quality, Services, Staff, Research, Finances etc.**

1

2

3

**Q2: We are always keen to hear your suggestions about ways we can improve our services and, as a new organisation, continue to deliver the best possible experience for our patients and staff. Please provide any improvement ideas and suggestions that you would like to be considered as part of the establishment of the new organisation.**

About You

We would be grateful if you would provide the following details so that we can ensure that we have obtained the interests of a wide variety of people.

Home Postcode (please complete):

Are you?

(please complete by ticking the appropriate box below):

☐ A Staff member ☐ General public
☐ A Public member ☐ Don’t know/Not sure

Your Age Group

(please complete by ticking the appropriate box below):

☐ 16 years or under ☐ 22 years or over
☐ 17 years – 21 years

Please return this questionnaire to us by **18th August 2017**, via our freepost address (no stamp needed) printed on the back of this form, or you can scan and email it to us at [ft.enquiries@cmft.nhs.uk](mailto:ft.enquiries@cmft.nhs.uk)

Thank you very much for taking time to complete this questionnaire
Freepost Plus RRBR-AXBU-XTZT
CMFT NHS Trust
Oxford Road
Manchester
M13 9WL